



REPUBLIC OF TURKEY
ISTANBUL GELISIM UNIVERSITY RECTORATE
Community Service Policies

Working for a fair, good and sustainable world is the University's moral and scientific obligation. The raison d'être of higher education institutions is not only to produce science and knowledge, and to provide vocational education. It is also to create a good citizen, a good society; to find solutions to ecological, economic and social problems and needs at local and global levels and to improve the quality of life. The universities undertaking the task of educating and shaping the smallest building block of the society which is "human" as a social being, while producing the scientific knowledge necessary for this, also aims to create a livable society by each individual that they have contributed to be a good citizen and to have a good profession with the knowledge they produce, by transformation of this knowledge into behaviors by these individuals in the next step. Higher education institutions also play a complementary role by affecting the regions they have been established locally in demographic, economic and socio-cultural aspects. For a sustainable and better world at local and global scales, the academy should open up the added value it generates to the access of community.

With this understanding; Istanbul Gelisim University aims to contribute to the creation of a livable society at the global level, to contribute to the solution of humanity, social, economic and ecological problems of the region where it is located at the local level, besides the good of the society and the region thanks to the activities that can be carried out within the framework of social responsibility.

While carrying out educational, research, social, cultural, artistic and sports activities, it adopts providing community service as an essential duty and activity area in order to ensure what produced on the campus to be accessed by and disseminated to the society, and to serve to the humanity by this way. It develops and implements measures and incentives to this end.

The core values on which the university's community service policy is based are:

- **University is a whole with its environment:** The University exists in its social, economic and ecological environment. The good of its environment, besides its quality and sustainability directly affects the university.
- **University serves humanity:** The University is a structure built on universal values, and aims to contribute to humanity and quality of life through its activities.

- **Community service is a social and intellectual responsibility:** Providing a sustainable contribution to the society, disadvantaged groups and ecological problems is the social and intellectual responsibility of the university.
- **University real sector collaboration:** Collaboration should be made with other actors of the society in the fields of education, research and community service.
- **Learning by doing and serving:** Students are encouraged to learn by doing and serving, to reinforce what they have learned, to become familiar with the relationships in the real sector and the society, and to establish social networks.
- **Performance Indicator:** Community service is an indicator for evaluating the performance of university, departments, staff and projects.

Community Service Strategy

The cornerstones of community service strategy formed around these values are as follows:

According to regular and systematic feedback from internal and external stakeholders; the content of community service strategy is updated regularly through a review of best practice examples from world universities. Opinions of internal and external stakeholders are regularly collected, discussed, evaluated and resolved.

The type, scope and method of community service and collaboration activities are determined by planning and needs analysis.

In continuous improvement of the community service activities, the University's planning and management approach are supported by the "Plan, Do, Check, Act" cycle.

A Community Service Committee is established to coordinate the university's community service activities, as well as to monitor, direct and promote the development of such activities. Within the framework of learning by doing and serving approach, appropriate infrastructure is prepared by taking the necessary measures in the curricula, support and orientation services, and all students are encouraged by this way.

During community service, human rights, rights of all living beings, environmental rights, ethics, individual differences, local culture and values are respected fully without any hesitation. Sanctions in case of violation of code of conduct or legal rules are clearly specified.

Continuing Education Center being in the first place, each unit carries out community service activities to diversify University revenues.

Education policy goals:

- To increase the number and variety of contributions to the society
- To increase the number of students and academic staff serving to the community
- To increase the number of collaboration and partnerships with the social actors around
- To increase the budget of community service activities and revenues from such activities

Indicators are produced to monitor the degree of realization of these targets. Realization percentages are determined, and corrective and remedial measures are take.

Approval of the Rectorate