

# Istanbul Gelisim University Library User Survey

Date: .... / .... / .....

## 1) Choose the one that suits you from the following.

(If you are a student, please indicate your appropriate educational status; if you are an academic staff member, please indicate your title in the other option)

- IGU Student (Associate / Undergraduate) (I. Education / II. Education)
- IGU Student (Master's / PhD)
- IGU Academic staff
- IGU Administrative staff
- Other:

## 2) How often do you visit the library and for what reasons?

(Please check the appropriate option for each option separately)

	Every day	Once or several times a week	Once or several times a month	Once or several times a year	Never
Conducting research / searching	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Borrowing books / Browsing the shelves	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reading Magazines/ Books	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Studying	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Getting computer/Internet service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Photocopying	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Meeting space / socialization	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## 3) How often and for what reasons do you use the library website (<https://kddb.gelisim.edu.tr/>) (Please select the appropriate option for each option separately)

	Every day	Once or several times a week	Once or several times a month	Once or several times a year	Never
Catalog Searching	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Making use of electronic databases	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Making use of electronic / online magazines	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Browsing the published announcements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learning about KDDB services / staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**4) Please indicate how often you use library materials / types of publications.**

(Please select the appropriate option for each type of publication)

	Every day	Once or several times a week	Once or several times a month	Once or several times a year	I've never used it
Printed books	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Printed magazines	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Electronic / online magazines	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Journal/Article databases	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Electronic book databases	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Consultation / Reference sources (thesis, encyclopedia, dictionary, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**5) Evaluate the library website (<https://kddb.gelisim.edu.tr/>) in general.**

	I strongly agree	I agree	Neutral	I disagree	I strongly disagree
Easily accessible	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Convenient interface	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Understandable and sufficient in terms of content	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Directive and understandable in terms of access to electronic databases on/off campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**6) Evaluate the online library catalog (OPAC) (<https://kutuphane.gelisim.edu.tr/>) in general.**

	I strongly agree	I agree	Neutral	I disagree	I strongly disagree
Convenient interface	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Screening criteria are sufficient	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Clear and understandable instructions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I can use it effectively and easily according to my needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**7) Please evaluate the types of materials / publications in the library collection in terms of meeting your needs.**

	I am very satisfied	I am satisfied	Neutral	I am not satisfied	I am absolutely not satisfied
Printed Book	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Printed Magazine	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reference Publications (encyclopedia, dictionary, thesis)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Electronic Magazines	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Journal/Article databases	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Book Databases	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**8) Please indicate your level of satisfaction with library services and staff in general.**

	I am very satisfied	I am satisfied	Neutral	I am not satisfied	I am absolutely not satisfied
Lending services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Advisory Resources and Periodicals advisory services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
E-Resources consultation service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Announcement / information / promotion services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Publication provision services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**9) Regarding library communication channels,**

	Yes	No
I am informed about announcements made by the library regarding services and collections via social media/website/email	<input type="radio"/>	<input type="radio"/>
I am aware of library social media accounts	<input type="radio"/>	<input type="radio"/>
I am a member of library social media accounts	<input type="radio"/>	<input type="radio"/>

**10) About the general use of the library,**

	Yes	No	Partially	No idea
In general, I find the physical conditions of the library adequate.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am satisfied with the opening hours of the library (days / hours it is open).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have information about the library's online membership services (book reservation, loan extension, etc.).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11) Please indicate what you would like to convey about our library.

Thank you for your answers. Survey responses will not be used in commercial activities and will not be shared with unauthorized persons.

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**IGU Press:** <https://iguyayinlari.gelisim.edu.tr/>  
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**LinkedIn** (igukutuphane)  
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