Before submitting this form;   
I have requested support from the **Call Centre** (0850 550 50 90) but the issue has not been resolved. □

|  |  |  |
| --- | --- | --- |
| **Full name** |  | |
| **Student No.** |  | |
| **Group** |  | |
| **Email** |  | |
| **Telephone No.** |  | |
| **Problem details** | My account is has not been activated. | □ |
| I don’t know my password. | □ |
| I believe there is a technical issue with my exam score. | □ |
| I can’t save/submit my answers. | □ |
| I don’t see any homework or quiz assigned to my account. | □ |
| Other *(specify)*  …………………………………………………………………………… | □ |
| **Additional Notes:**  *Define the problem you are having clearly. Provide all necessary details.* |  | |

Signature:

Date:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| *This section to be filled by E-Learning Unit* | | | | |
| **Has the issue been resolved?** | | Yes □ | No □ | **Note:** |
|  | |  |  |  |
| **Coordinator:** |  | | *tarih* | *imza* |